



One Legal LLP, San Novato, CA, May 1, 2014

San Francisco Superior Court eFiling News!

Important Update Regarding the San Francisco Superior Court Electronic Filing Project

On January 23, 2014, One Legal signed a contract with the San Francisco Superior Court to provide electronic filing services. Within a few weeks of signing the contract, the court advised One Legal that the work required in the contract had been changed. The change requires that both Electronic Filing Service Providers (EFSP's) connect to the court's Electronic Filing Manager (EFM). We were also advised that the court intended to build the EFM in time for the planned roll-out of the mandated civil eFiling program on **July 1, 2014**. Our experience with other eFiling courts has demonstrated that building and properly testing an EFM usually takes much longer than a few months.

Since advised of the change on February 18, 2014, we have waited, as required by our contract, for the court to provide us with detailed business and technical requirements that are necessary for One Legal to start working on our customized eFiling solution for the San Francisco Court. It is now May 1, 2014, over two months have passed, and we still don't have the court's requirements.

We recently advised the court that because of the long delays -- even if vendors received the court's detailed business and technical requirements today -- it would be impossible for One Legal to support the civil eFiling mandate on July 1, 2014.

Committed to Program's Success

Please know that we are committed to rules compliance, a competitive eFiling market and customer choice. Since 2010, we have spent in excess of \$130,000.00 to ensure that all filers have a choice of vendors and that rules of court are complied with.

What does this mean to you? First and foremost, One Legal is committed to serving the needs of our customers and doing everything we can to make the court's eFiling project successful. Our intent is not to delay the mandate for our sake; rather we believe delaying the civil eFiling mandate is in the best interest of the filer's experience and the court's objectives. A delay will also make the Court's program compliant with California Rules of Court 2.253 (b) and CCP 1010.6, which requires that all mandated eFiling projects offer filers a choice of at least two EFSP's (electronic Filing Service Providers).

Second, we support the court's vision of creating operational efficiencies that result in easier access to justice and a faster and more convenient filing experience for the public. We also recognize that this step will help the court address their massive budget crisis.

Third, filers will continue to have a choice whether or not to eFile in the San Francisco Court until there is a new eFiling mandate go-live date that both vendors can support. If you are currently using One Legal to file court documents in San Francisco, there is no need to change anything.

Finally, we know that part of being a good corporate citizen means that at times you have to take a stand that might be unpopular with some. Please know that our commitment comes from putting our customers' needs first.

With over 24 years of experience serving the legal community, One Legal is a California company and the only provider that is local, with four (4) offices in the bay area including San Francisco. Those offices, combined with our nine (9) other locations in California, make us the best choice for all your court filing and retrieval needs in San Francisco and statewide.

For more information on the San Francisco eFiling project, please visit our San Francisco Community page at <http://tinyurl.com/SFCourts> where you can sign-up to receive timely updates and other

important developments. 